Pre-listening :

What do you know about Spain's Health Care System back in 2009 ?

1) world ranking :

2) type of health coverage :

3) life expectancy :

1) See if you were right as you are listening and correct/complete your answers

2) Who are the people you hear ? Match the names on the right with the descriptions on the left to present each of them.

1 Host	a) Ms Avayeda
2 Unenthusiastic kidney recipient	b) Jerome Socolovsky
3 Patient who used to be treated in private clinics	c) Mr Jorge Ordya

Who said what ? Match the speakers on the left with the statements on the right

Host	felt like a new person and was very happy with service and personnel
Ms Ayeda	the personnel service does not run very well
Mr Jorge Ordya	La Paz hospital is considered one of the best

3) More details : now listen to the whole extract and take notes in the table below

Spain Health care : positive comments	Spain's Health care : negative comments